

# Directory

## DOC CENTRAL OFFICE

Switchboard & General Information  
2729 Plaza Drive, Jefferson City, MO 65102  
573-751-2389

# Missouri Department of Corrections

## Mission Statement

The Missouri Department of Corrections supervises and provides rehabilitative services to adult offenders in correctional institutions and Missouri communities to enhance public safety.

## Message from the Director:

As the first decade of the century draws to a close, the Missouri Department of Corrections can reflect back on the year 2009 with great pride and a profound sense of accomplishment. Wrought with economic hardships, this year presented a challenge for each of us to do more with less. The Missouri Department of Corrections met these challenges head on and used the budget climate as an opportunity to improve efficiency through systems evaluation and innovation. We made fiscally responsible decisions that will bring long-term benefits to the state and support our mission to enhance public safety through the effective supervision and rehabilitation of offenders. By streamlining our business practices and enhancing our collaborative partnerships, we are able to improve and expand services while remaining accountable to Missouri taxpayers.



Our vision is to be the standard of excellence in corrections and to that end other correctional systems regularly consult our department, seeking to emulate our reentry initiatives and other programs developed by our dedicated cadre of staff.

During this calendar year, all while working within our budget, the department made safety upgrades to the telecommunications infrastructure and radio systems, expanded internal safety audits, and successfully piloted both court and telemedicine video conferencing systems which allow us to reduce offender transportation costs and thereby the potential for escape. Costs have been averted through the automation of our offender payroll and debit collections systems, and through the expanded use of e-driven offender supervision models in the field. We have promoted staff initiatives and reduced costs through extended use of the intranet for distribution of employee communications including our employee newsletter, allowing custody staff to bid on posts electronically, and generally making information more readily available to staff via that forum. Also, we pursued a new artistic endeavor, Prometheus Bound, to help staff discuss the unique, daily issues they face.

The department also has expanded offender services through revisions to our offender classification tool, expansion of sex offender treatment beds and space for the aging offender population during 2009. Field services have been improved as we develop diversion programming and reentry initiatives have increased as we partner with external agencies and the community to ensure offenders are better prepared for release. Each of these initiatives reduced the potential for incarceration and recidivism and ultimately, improved public safety and costs to Missouri taxpayers.

In our profession, safety and security are paramount. In 2009, despite fewer resources, the department saw fewer offender-on-staff assaults, no offender homicides, a 66 percent reduction in offender suicides and suffered just one perimeter escape, which is a remarkable feat considering we managed an average of 104,551 offenders each day. These evidence-based outcomes are a testament to the hard work and dedication of the employees at every level of the organization.

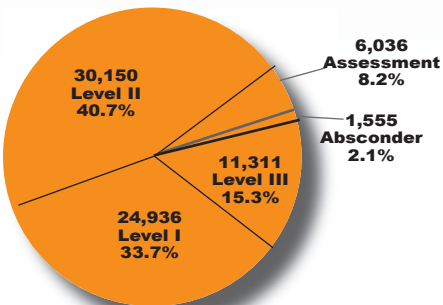
Today, as we look to begin a new decade, the Missouri Department of Corrections continues to celebrate success and take pride in our achievements. Through hard work and dedication we will continue to invest in the future of Missouri corrections. I remain humbled to serve with such a creative, hardworking and dynamic group of professionals and look forward to serving with you in 2010.

Sincerely,

George A. Lombardi  
Director

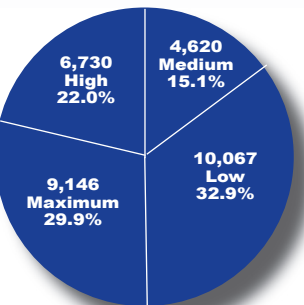
## Probation & Parole

Population by Supervision Level  
CY2009  
Total=73,988



## Prison

Population by Custody Level  
CY2009  
Total=30,563



Director George A. Lombardi ..... 573-526-6607

## DIVISION of PROBATION & PAROLE

Central Office Switchboard & General Information ..... 573-751-8488  
3400 Knipp Drive • Jefferson City, MO 65109

Division Director Ellis McSwain ..... 573-526-6551

## Regional, District & Satellite Probation & Parole Offices

**Dist 1-St. Joseph** ..... 816-271-3131  
3305 Faraon St 64501

**Dist 2-Cameron** ..... 816-632-3781  
207 E. McElwain, Suite B 64429

**Dist 3-Hannibal** ..... 573-248-2450  
2002 Warren Barret Dr. 63401

**Dist 4-KC** ..... 816-482-5882  
1730 Prospect • 2<sup>nd</sup> Floor 64127

**Dist 4B-KC** ..... 816-889-7420  
1828 Walnut • 9<sup>th</sup> Floor 64108

**Dist 4C-KC Central** ..... 816-889-3322  
3111 Swope Parkway 64130

**Dist 4R-KC Region** ..... 816-889-7600  
1828 Walnut • 8<sup>th</sup> Floor 64108

**Dist 4W-KC West** ..... 816-753-8320  
1330 Brush Creek 64110

**Dist 5-Warrensburg** ..... 660-543-7920  
610 N. Ridgeview Dr 64093

**Dist 6-Columbia** ..... 573-884-7016  
1512 Heriford Dr • Ste A 65202

**Dist 7B-St. L Pretrial** ..... 314-340-6999  
1114 Market • Room 200 63101

**Dist 7C-St. L Central** ..... 314-340-7240  
111 N. 7<sup>th</sup> • Room 150 63101

**Dist 7S-St. L South** ..... 314-301-4999  
3101 Chouteau 63103

**Dist EC-St. L** ..... 314-877-1000  
220 South Jefferson 63103

**Dist EP-St. L** ..... 314-877-1000  
220 South Jefferson 63103

**ERA-Eastern Reg Annex** ..... 314-877-1176  
220 South Jefferson • 2<sup>nd</sup> Floor 63103

**Dist 8C-St. L Co** ..... 314-340-3801  
9441 Dielman Rock Isl Industrial Dr 63132

**Dist 8E-St. L Co** ..... 314-877-3000  
4040 Seven Hills Rd 63033

**Dist 8N-St. L Co N** ..... 314-877-2602  
8501 Lucas & Hunt Blvd 63163

**Dist 8S-St. L Co S** ..... 314-416-2884  
7545 S. Lindbergh • Ste 120 63125

**Dist 9-Joplin** ..... 417-629-3200  
1919 N. Rangeline Road 64801

**Dist 10-Springfield** ..... 417-888-4203  
2530 S. Campbell • Ste H 65807

**Dist 10R-Spgfld** ..... 417-895-5700  
1735 W. Catalpa • Ste A 65807

**Dist 11-Rolla** ..... 573-368-2233  
1105 Kingshighway 65401

**Satellite • Steelville** ..... 573-775-3311  
100 S. 1<sup>st</sup> St. 65565

**Dist 12-Farmington** ..... 573-218-5006  
1430 Doubet Rd 63640

**Dist 13-West Plains** ..... 417-256-6178  
1580 Imperial Center 65775

**Dist 14-Sikeston** ..... 573-472-5353  
102 Arthur Street 63801

**Satellite • New Madrid** .... 573-748-2464  
350-C US Highway 61 63869

**Dist 15-Hillsboro** ..... 636-789-3392  
4621 Yeager Road 63050

**Dist 16-Union** ..... 636-583-8933  
#3 Truman Court 63084

**Dist 17-St. Charles** ..... 636-940-3333  
211 Compass Point Drive 63301

**Dist 18-Moberly** ..... 660-263-3762  
1150 S. Morley 65270

**Satellite • Macon** ..... 660-385-5731  
1716 Prospect Dr • Ste A 63552

**Satellite • Kirksville** ..... 660-785-2430  
516 South Main 63501

**Dist 19-Liberty** ..... 816-792-0793  
910 Kent, Liberty 64068

**Dist 20-Camdenton** ..... 573-346-2878  
409 W US Highway 54 65020

**Dist 21-Branson** ..... 417-334-5613  
2720 Shepherd of Hills Exp • Ste A 65616

**Dist 22-Cape Girardeau** ..... 573-290-5820  
3463 Armstrong 63703

**Satellite • Perryville** ..... 573-547-9285  
12 East Wichern 63775

**Dist 23-Kennett** ..... 573-888-4900  
1401 Laura Dr. 63857

**Dist 24-Independence** ..... 816-795-6055  
14440 East 42<sup>nd</sup> St 64055

**Dist 25-Poplar Bluff** ..... 573-840-9555  
1441 Black River Ind. Park Dr. 63901

**Dist 26-Fulton** ..... 573-592-4061  
1397 State Rd. O 65251

**Dist 27-Jefferson City** ..... 573-751-4949  
2705 W. Main 65109

**Dist 28-Belton** ..... 816-322-1166  
836 North Scott 64012

**Dist 29-Sedalia** ..... 660-530-5530  
205 Thompson Road 65301

**Dist 30-Nevada** ..... 417-448-1250  
330 South Prewitt 64772

**Dist 31-Caruthersville** ..... 573-333-2809  
PO Box 940, 915 Hwy 84 W 63830

**Dist 32-Lexington** ..... 660-259-3465  
1102 Main St 64067

**Satellite • Marshall** ..... 660-831-5238  
1239 Santa Fe Trail • Ste 300 65340

**Dist 33-Neosho** ..... 417-451-5322  
1845 Laquesta Drive 64850

**Dist 34-Lake Ozark** ..... 573-964-6748  
101 Crossings West, Suite 103 65049

**Dist 35-Lebanon** ..... 417-532-6224  
300 South Jackson 65536

**Dist 36-Potosi** ..... 573-438-3448  
326 East High St • Ste 1 63664

**Dist 37-Dexter** ..... 573-624-9434  
1003 Wildwood • Ste A 63841

**Dist 38-Troy** ..... 636-528-5821  
311 Travis Boulevard 63379

**Satellite-Warrenton** ..... 636-456-5299  
505 Ingram Lane 63383

**Dist 39-Trenton** ..... 660-359-3227  
1601 East 30<sup>th</sup> 64683

**Satellite • Brookfield** ..... 660-258-7916  
301 Burnham 64628

**Dist 40-Maryville** ..... 660-582-4799  
115 E. 4<sup>th</sup> St 64468

**Dist 41-Charleston** ..... 573-683-3673  
305 South Cooper 63834

**Dist 42-Nixa** ..... 417-724-1344  
301 E. CC Highway 65714

**Dist 43-Aurora** ..... 417-678-0832  
27 W. Locust 65605

## DIVISION of ADULT INSTITUTIONS

Division Director  
Tom Clements ..... 573-526-6524  
2729 Plaza Drive, Jefferson City 65102

## Adult Institutions

**Algoa Correctl Ctr** ..... 573-751-3911  
8501 No More Victims Rd, Jefferson City 65101

**Boonville Correctl Ctr** ..... 660-882-6521  
1216 E Morgan St, Boonville 65233

**Central MO Correctl Ctr** ..... 573-751-2053  
PO Box 539, Hwy 179, Jefferson Cy 65102

**Chillicothe Correctl Ctr** ..... 660-646-4032  
3151 Litton Road, Chillicothe 64601

**Crossroads Correctl Ctr** ..... 816-632-2727  
1115 E Pence, Cameron 64429

**Eastern Reception, Diagnostic & Correctl Ctr** .... 573-358-5516  
2727 Hwy K, Bonne Terre 63628

**Farmington Correctl Ctr** ..... 573-218-7100  
1012 W Columbia, Farmington 63640

**Fulton Reception & Diagnostic Ctr** ..... 573-592-4040  
PO Box 190, State Road O, Fulton 65251

**Jefferson City Correctl Ctr** .... 573-751-3224  
8200 No More Victims Rd, Jefferson Cy 65101

**Maryville Treatmnt Ctr** ..... 660-582-6542  
30227 US Hwy 136, Maryville 64468

**MO Eastern Correctl Ctr** ..... 636-257-3322  
18701 Old Hwy 66, Pacific 63069

**Moberly Correctl Ctr** ..... 660-263-3778  
PO Box 7, S. Morley, Moberly 65270

**Northeast Correctl Ctr** ..... 573-324-9975  
13698 Airport Road, Bowling Green 63334

**Ozark Correctl Ctr** ..... 417-767-4491  
929 Honor Camp Ln, Fordland 65652

**Potosi Correctl Ctr** ..... 573-438-6000  
11593 State Hwy O, Mineral Point 63660

**South Central Correctl Ctr** .... 573-674-4470  
255 Hwy 32 West, Licking 65542

**Southeast Correctl Ctr** ..... 573-683-4409  
300 East Pedro Simmons Dr, Charleston 63834

**Tipton Correctl Ctr** ..... 660-433-2031  
619 N Osage Ave, Tipton, MO 65081

**Western MO Correctl Ctr** ..... 816-632-1390  
609 East Pence Rd, Cameron, MO 64429

**Western Reception, Diagnostic & Correctl Ctr** ..... 816-387-2158  
3401 Faraon, St. Joseph 64506

**Women's Eastern Reception, Diagnostic & Correctl Ctr** .... 573-594-6686  
1101 E Hwy 54, PO Box 300, Vandalia 63382

## DIVISION of OFFENDER REHABILITATIVE SERVICES

Division Director  
Dr. Mariann Atwell ..... 573-526-6493  
2729 Plaza Drive, Jefferson City 65102

Cremer Therapeutic  
Treatment Center ..... 573-592-4013  
689 Highway O, Fulton 65251

# Annual Report

# 2009





# 2009Year in review

## Offenders Supervision Model (E-Driven):

In May 2009 the agency implemented a new community supervision assessment tool (Field Risk Reduction Instrument). In conjunction with the new assessment instrument, the agency examined policy and made revisions to reinforce evidence-based practices that have been proven in recent years to positively impact offender outcomes and public safety. The changes strengthened the agency's commitment to establish supervision requirements based on the offender's risk to the community, their individual case needs, specific program requirements, and their status (i.e. sex offenders). The modifications are an extension of approximately 40 years of research of assessing risk with a validated instrument that is predictive of supervision failure. The instrument allows supervision resources to target those with the greatest need. The revisions also support an officer's discretion, as has been the case historically, to enhance contact levels and supervision requirements based on a thorough case assessment. The changes made by the agency were extensive and monitoring of the implementation effort remains a primary focus. In 2010, focus groups will meet to evaluate the success of the new system statewide.

## Corrections Officer Staffing Analysis:

In response to changes in staffing levels, spending restrictions and growth in offender population, DAI conducted an internal comprehensive corrections officer staffing analysis. This consisted of an in-depth analysis of every corrections officer post at all 20 correctional institutions in order to ensure placement of our staff results in efficiency of our resources and meets safety and security needs. Appropriately allocating corrections officers ensures officers have staff support in areas of elevated risk, our corrections officers are monitored regularly for their safety and staff are able to respond to threats with sufficient force to restore order. This analysis was successfully completed in December 2009 and the realignment of correctional officers will take place in 2010.

## Court Videoconferencing:

In an effort to enhance public safety and reduce outcounts and transportation costs, a court videoconferencing pilot project was implemented involving the Fulton Recep-

tion and Diagnostic Center (FRDC) and the Cole County Court. During this pilot project, the DOC and the Office of State Courts Administrator (OSCA) worked together to identify and resolve operational issues in order to expand court videoconferencing to all the DAI facilities and court jurisdictions as technology allows and based upon court interest. The pilot project was deemed a success and in December 2009, DOC and OSCA made the commitment to move forward with implementation of this project. Court videoconferencing is now available at five of our correctional institutions. It is our goal to make court videoconferencing available at all 20 of our correctional institutions in 2010.

## Telemedicine Services:

To enhance public safety through the reduction of outcounts for the DOC, in 2009 our medical vendor deployed telemedicine equipment at the Jefferson City Correctional Center and the Crossroads Correctional Center to initiate pilot testing. This equipment will provide enhanced secure connectivity lines and multiple partnerships for several medical specialties (wound care, pulmonology, general surgery, cardiology, and orthopedics). After seeing measurable success, the program will be expanded to approximately 15 correctional institutions throughout Missouri.

## "Big House" Banking:

In 2009, DOC's Inmate Finance Office won the Governor's Award for Quality and Productivity for the Offender Debit Card System. Upon release from incarceration, offenders are now provided the remaining balance of their personal account on a debit card. Before they were given up to \$200 cash. This eliminates the transfer of cash and need for institutional runners for this purpose. The Debit Card Program allows the DOC to process offender releases more efficiently, timely, and most importantly, securely.

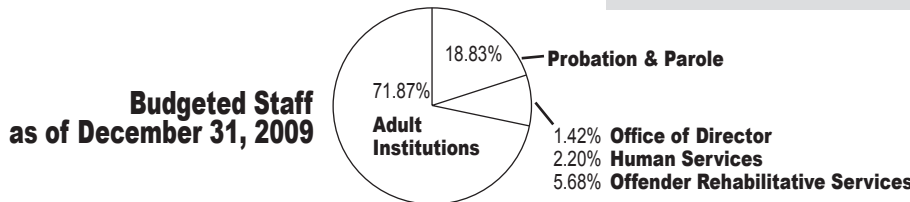
## "Prometheus Bound" Staff Program:

In partnership with New York producer Bryan Doerries and a variety of renowned stage and film actors, the department has begun offering a cutting-edge staff program designed to highlight and address the many unique and often challenging circumstances of working with offend-

# fy09Budget

## total budget by division

Office/Division	fy2010	fy2005	fy2000
Director	\$15,722,300	\$30,456,133	\$197,598,185
Adult Institutions	\$258,457,076	\$235,304,483	\$100,146,049
Human Services	\$106,202,080	\$82,043,731	\$6,373,212
Probation & Parole	\$95,079,885	\$74,338,784	\$85,847,189
Offender Rehabilitative Services	\$189,102,111	\$147,863,142	\$110,733,239
Total	\$664,563,452	\$570,006,273	\$500,700,874



## average per diem costs

custody level	C-2 thru 5 <small>includes reception centers and women's facilities</small>	C-5	C-4	C-3	C-2
prison	\$45.09	\$48.19	\$43.17	\$44.08	\$47.27
probation & parole	general community supervision <small>five general community supervision levels</small>	residential facility <small>plus general supervision cost</small>	electronic monitoring <small>plus general supervision cost</small>		
	\$3.71	\$55.58	\$10.72		

ers. This program is similar to one entitled "Theater of War" for returning military veterans dealing with Post Traumatic Stress Disorder. The performance includes a reading of the ancient Greek play "Prometheus Bound," followed by an open forum discussion about the similarities of the play and the work of corrections professionals. This often leads to discussion about the challenges of the

job, an increased appreciation of the many people it takes to help one offender, and a productive discussion about things that the department could do better or differently to help staff and/or offenders. It is our hope and desire that as grant funding becomes available, every staff member will be offered the opportunity to participate in a performance and discussion in their region.



# Employees



The DOC was the second-highest contributing state agency to the Charitable Campaign, which raised a total of \$1,250,700.

LaDon Dial, left, receives the August State Employee of the Month Award from Gov. Jay Nixon.



Several staff members, right, from the DOC's Offender Finance Office were awarded the Governor's Award for Quality and Productivity. They were specifically recognized for the Offender Debit Card Program.



Betty Hundley, above, personnel manager at BCC, received the Missouri State Employees' Award of Distinction.

Gov. Jay Nixon recognized a group of DOC employees, right, for their assistance to the state during a January 2009 ice storm.



*"Through hard work and dedication, we will continue to invest in the future of Missouri corrections."*  
- Director George A. Lombardi

*January*  
**Stacey Kimmi**  
PPO II - District 4R



*February*  
**Amber Crites**  
PPO II - District 4



*March*  
**Kelly Kinder**  
OSA - SCCC



*April*  
**Kim Mills**  
PPO II - District 5



*May*  
**Tamara Cerny**  
CO I - BCC



*June*  
**Carla Huffman**  
CO II - WRDCC



*July*  
**LaDon Dial\***  
PPO II - District 24  
\* also named August 2009  
State Employee of the Month



*August*  
**Cameron Hunsaker**  
Caseworker I - WERDCC

*September*  
**James Perry**  
CO I - WMCC



*October*  
**Steve Bell**  
U.S. - Dist. 4R



*December*  
**Jami Williams**  
Investigator I - BCC

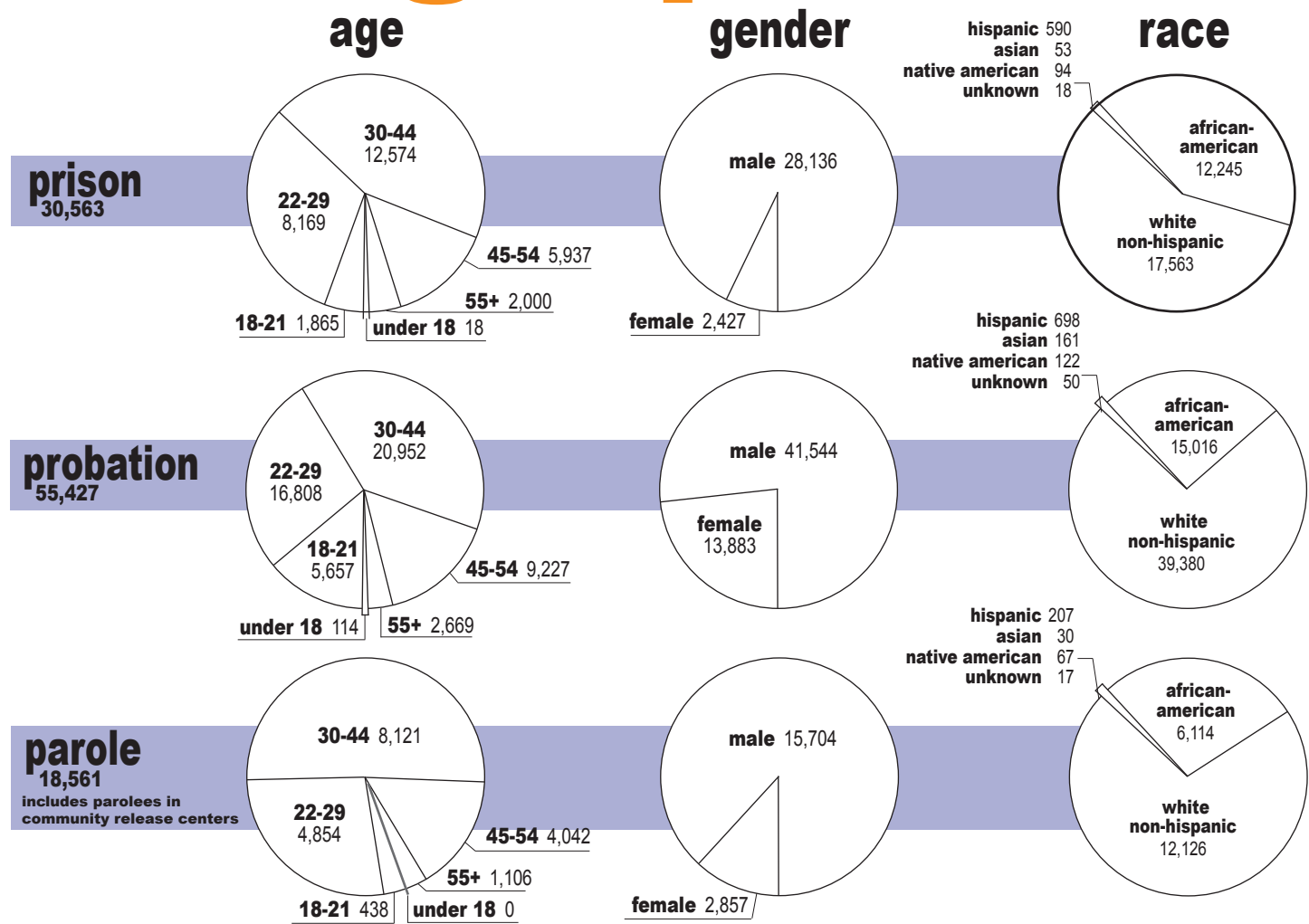


*November*  
**V. Lynn Bristow**  
PPO II - Dist. 5



# Demographics

december 31, 2009  
snapshot



## top 10 crimes of incarcerated offenders

offense	charge code	count	avg. yrs. sentence
1st degree robbery	12010	2,538	16.3
distribution/delivery/manufacture of a controlled substance	32465	2,219	8.8
possession of a controlled substance	32450	1,977	5.6
2nd degree murder	10031	1,976	24.7
2nd degree burglary	14020	1,899	6.0
2nd degree robbery	12020	1,250	9.8
1st degree murder	10021	994	life/CP
theft -- \$500/more-less \$25,000	15021	952	5.2
1st degree burglary	14010	855	9.2
2nd degree assault	13031	784	5.9

Life Sentences calculated as 30 years • 12/31/09 snapshot

## top 10 crimes of P&P offenders

offense	charge code	count	average probation
possession of a controlled substance	32450	15,495	4.3
distribution/delivery/manufacture of a controlled substance	32465	5,987	4.7
theft -- \$500/more-less \$25,000	15021	5,072	4.6
2nd degree burglary	14020	5,025	4.6
nonsupport -- 6 to 12 mo. -- \$5,000	26031	3,725	5.0
dwi/alcohol	47410	3,330	4.7
forgery	18010	3,198	4.6
2nd degree assault	13031	1,906	4.6
domestic assault -- 2nd degree	13029	1,529	4.4
unlawful use of a weapon	31020	1,329	3.9

Includes Community Release Centers • 12/31/09 snapshot

## most serious offense on all offenders • december 31, 2009, snapshot • \*includes P&P interstate/\*\*includes crc's

	PERSON includes murder, rape, robbery, assault, sexual assault, child molestation, elder abuse, arson 1	PROPERTY includes burglary, stealing, forgery, arson 2	DRUGS includes possession, sales, manufacture, trafficking	DWI	OTHER includes weapons offense and non-support (6-12 mo. over \$5000)	TOTAL
prison	16,264	6,391	5,578	1,211	1,119	30,563
probation*	7,897	16,780	19,728	3,879	7,143	55,427
parole**	4,283	5,911	6,346	757	1,264	18,561