

# **Missouri Department of Corrections**

# Annual Report 2013











# Message from the Director:

ur mission is to enhance public safety through efficient supervision and effective rehabilitative services that we provide to adult offenders. Since 97 percent of our incarcerated population will be released back to their communities in Missouri at some point in time, it is imperative that the rehabilitative programs offered by the department are successful. As we strive toward a zero recidivism rate, the programs that are in place have proven to help reduce conduct violations, property damage, and offender-on-staff and offender-on-offender assaults, as well as teach offenders about compassion and the meaning of altruistic behavior.

One program that has been successful in enhancing the safety and security of the public, staff and offenders at an institution has been the Potosi Correctional Center's Reintegration Unit. In 2013, this unit won the prestigious Governor's Award for Quality and Productivity in the innovation category. The unit is charged with helping offenders move back into the general population after spending long periods of time in administrative segregation. In 2011, offenders were assigned to the program. These offenders had a history of 468 conduct violations over a three-year period.



After being assigned to the unit, the number of conduct violations shrunk to 30 — a significant reduction. As a result of the program's developed curriculum and adapted individualized goals to meet the needs of the offenders, those assigned to the unit returned to less restrictive environments and became more productive members while incarcerated.

Another program that has proven to be a success for offenders and Missourians is our Restorative Justice Garden Program. Over the past years, I've asked the wardens at our institutions, as well as the three supervisors at our community supervision centers, to step-up production of the produce grown in the gardens to help Missouri families who have been relying more and more on food pantries to help them cope with the challenges they face in today's economy. In 2012, our gardens donated a record 117 tons during a tough growing season brought on by severe drought. In 2013, our gardens topped that figure by donating more than 163 tons to local food pantries, shelters, organizations and school districts. Once again, our garden staff and volunteer offenders shattered a record despite less than ideal growing conditions. Our garden program embodies our department's core mission of teaching offenders compassion and altruistic behavior.

As we've seen since its inception in 2010, the Puppies for Parole Program continues to grow and expand. In 2013, the program saw its 2,000th adoption. We also formed a partnership with COMTREA that has helped our dogs receive advanced training so that they can be utilized at nursing homes, veteran's homes and by counselors looking to use therapy dogs as a means to help their clients. This advanced training also gives offenders a better indication of the skills necessary to train dogs for these situations and teaches them the importance of caring for another living thing. Along with the induction of the advanced training of dogs for specialty purposes, our Division of Probation and Parole has begun partnering with local shelters and humane societies to help dogs get trained from those on probation and parole.

As I embark on another year as the director of the Missouri Department of Corrections, I look forward to the challenges and opportunities 2014 will bring. Our department has some of the most dedicated and hard working employees in any state agency. These employees continue to impress me as they strive to be leaders in the field of corrections.

George A. Lombardi

Director

# **Top 2013 Accomplishments**

# Reintegration Unit earns Governor's Award for Quality and Productivity

The Potosi Correctional Center Reintegration Unit was awarded the prestigious Governor's Award for Quality and Productivity in October 2013. This unit was made up of a cross-disciplinary group that includes chaplains, mental health and healthcare professionals, corrections officers and administration.

The unit was developed with the goal of reintegrating segregated offenders back into general population. The offenders who were assigned to the unit had a history of more than 450 conduct violations, ranging from uses of force, staff injuries and property damage over a three-year period. After going through the program, the number of conduct violations by these offenders shrunk to 30. This program has allowed formerly isolated offenders to be reintroduced safely into the general population.





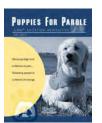
# Restorative Justice Gardens set record in 2013

The Restorative Justice Garden Program donated nearly 163 tons of fresh produce in 2013 to local food pantries, shelters, churches, nursing homes and school districts throughout the state, shattering 2012's record of more than 117 tons.

The department's Restorative Justice Garden Program operates without the assistance of tax-payer money and grows a variety of produce every year at all 20 adult institutions and three of the community supervision centers in Missouri.

Offenders cultivate the garden plots in April, with harvesting ending in late fall. All of the seeds and plants for the gardens are donated, and in return, all the produce grown is then donated to local food pantries, shelters, churches and school districts.

# Puppies for Parole reaches milestone 2,000th adoption



Puppies for Parole is a unique program made possible through a partnership between the Missouri Department of Corrections, animal shelters and animal rescue groups. Since its

inception, Puppies for Parole has expanded to 19 institutions and has found homes for more than 2,000 dogs. In 2013, the program began a partnership with COMTREA to develop an advanced training program to provide service dogs for nursing homes, veterans homes and families with special needs children.



Offenders volunteer as dog trainers to teach basic obedience, socialization skills and advanced training skills to rescued canines to make them more adoptable. The participating offenders provide a valuable service to local communities while having a profound effect on the entire institutional population and staff. This program also teaches them about compassion and altruistic behavior.



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# **Top 2013 Accomplishments**

# DOC reaches out to Moore, Oklahoma



In the weeks after a tornado destroyed much of Moore, Oklahoma, and the surrounding area, the department stepped-up to help with donations to its neighboring state.

The Probation and Parole district office in Joplin coordinated the distribution of Restorative Justice items to the Oklahoma Department of Corrections and others affected by the devastation. Restorative Justice items were handcrafted by offenders and donated to residents suffering in Oklahoma.

ODOC Director Justin Jones and a group of his staff thanked the department for its generosity by traveling to Joplin to present Director George Lombardi with an Award of Appreciation and a letter of thanks.

Several Probation and Parole districts and the Women's Eastern Reception, Diagnostic and Correctional Center also held fund-raisers and donation drives that contributed to the relief effort.

# Hirschman named State Employee of the Month

Probation and Parole Officer Shane Hirschman was named the State Employee of the Month for July 2013. Hirschman earned this honor after he was named the June 2013 Employee of the Month for the DOC. He has nearly six years of service with the department and works at the Probation and Parole District 30 Office in Nevada. Hirschman received his awards for his attention to the increased



number of violent incidents that led to arrests involving offenders who had used legally purchased synthetic drugs prior to altercations. Hirschman was instrumental in implementing an educational program on the harms of synthetic drugs in his area. Since he took the initiative, his education sessions have made a significant impact for the citizens in his area.



# 2013 Employees of the Month

### January 2013

Chrystal Schmitz, Corrections Manager I

### February 2013

**Steve Smith**, P&P Unit Supervisor

### **March 2013**

Courtney Kuntz, Corrections Officer I

### **April 2013**

**Lori Langley,** Education Supervisor

### May 2013

Don Davison, Investigator II

### June 2013

Shane Hirschman, P & P Parole Officer II

### **July 2013**

**Stacy Hughes,** Admin Office Support Asst

### August 2013

David Nelson, Training Technician III

### September 2013

**Helen Hurley,** Field Services Administrator

### October 2013

**Steve Moritz,** Corrections Officer II

### November 2013

Lori Francis, Office Support Assistant

### December 2013

Oscar Johnson, Corrections Officer II



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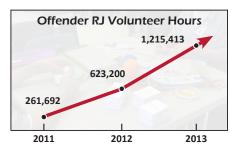
# **Division of Adult Institutions**

**Dave Dormire.** Director

The Division of Adult Institutions is responsible for the management of the state's 20 adult correctional institutions. The division operates safe, secure, and humane institutions for the confinement of individuals committed by the courts to serve a prison sentence. Incarcerated offenders engage in work, school or rehabilitative programs throughout their confinement in order to prepare them to be productive, law-abiding citizens upon their release.

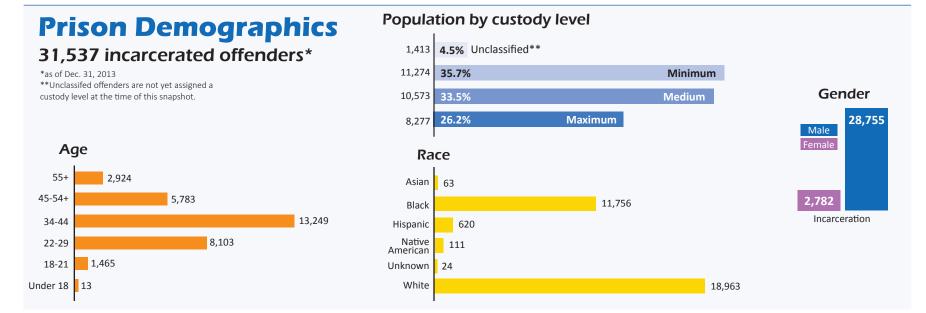
### **Increase in Offender Restorative Justice Hours**

In 2013, the division continued efforts to increase restorative justice hours completed by offenders. More offenders are now participating in restorative justice programs. The programs include KidSmart, where offenders produce items such as flash cards, coloring books, bookmarks, etc., to be used by students in the classroom. Another program is the restorative justice gardens where any produce grown in the gardens is donated to local food pantries, shelters, churches, non-profit organizations and school districts throughout Missouri.



# **New Offender Classification System**

During 2013, the division implemented a revised classification system to increase efficiency, create a valid predictive instrument, and allow offenders to participate and complete more reentry programming prior to release. The division also revised the custody level system from five custody levels to three: minimum, medium and maximum. A three-custody-level system allows for more flexibility in placement of the offender population, while reducing the number of offender transfers between facilities. This new system continues to ensure public safety.





# **Division of Human Services**

Cari Collins, Director

The Division of Human Services provides support to the Division of Adult Institutions, Division of Offender Rehabilitative Services and Division of Probation & Parole. The Division of Human Services is tasked with recruiting a diverse professional work force, maintaining that qualified work force, improving the work environment of employees, and the communication between management and staff.

# **Training Academy Utilizes Tools to Reduce Costs**

Employing the tools of the 21st century, Training Technician III David Nelson developed a curriculum in 2013 that could be used in a Virtual Instructor Led Training (VILT) format. This allowed staff members to gain access to the training without leaving their office. Using Adobe Connect software, members of the Division of Probation and Parole's Domestic Violence committee were able to take part in consultations on the domestic violence curriculum taught in Initial PreService live, over the Internet, viewing and making revisions to the same documents as if they had all traveled to the same location. The group met on two different occasions without the need to travel. Chief of Staff Training Jim Wiseman praised the effort saying, "This is just one example of how the academy is able to remain responsive to the needs of learning and performance, and at the same time, staff members are able to avoid travel, extended time away from their caseloads, and per diem costs." Wiseman hopes the use of this technology can be expanded to produce professional classes, while generating minimal costs to the department. David Nelson was named the August 2013 Employee of the Month in recognition of his efforts on this project.



# **Cook/Chill Operations Continue to Serve Facility Needs**

The Eastern Region Cook/Chill at the Eastern Reception, Diagnostic and Correctional Center (ERDCC) in Bonne Terre and the Central Region Cook/Chill at the Jefferson City Correctional Center (JCCC) in Jefferson City processes food for 16 out of 22 facilities. Massive quantities of food are prepared, packaged, frozen, stored and shipped from the plants. The process saves money while providing superior quality for all the food service operations. ERDCC provides cook/chill products for seven facilities in eastern Missouri. JCCC provides the full product line of cook/chill products to nine facilities in central Missouri. The six western facilities receive a limited number of cook/chill items from the Central Cook/Chill, such as fruit crisp filling, salsa, syrup and barbecue sauce. In fiscal year 2013, the Central Region Cook/Chill produced more than 2,240 tons of cook/chill products, while the Eastern Region Cook/Chill produced more than 1,820 tons of product.





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# **Division of Offender Rehabilitative Services**

Matt Sturm, Director

The Division of Offender Rehabilitative Services is responsible for the development of treatment and service programs for offenders. These programs include offender health care (medical and mental health), sexual offender assessment and treatment, adult education and workforce readiness, library services, substance abuse services, and Missouri Vocational Enterprises.

# Offenders Earning Record Number of High School Equivalency Certificates

In 2013, nearly 1,700 offenders at institutions and treatment centers obtained their high school equivalency.

This is the highest number of graduates in more than five years. Through the Division of Offender Rehabilitative Services, offenders have the opportunity to earn their high school equivalency at 18 prisons and six treatment centers around the state. Earning their high school equivalency opens the door for offenders to pursue higher education or vocational skills that can help lead to employment in the future.

# Offenders Continue to Benefit from Apprenticeship Program

There are approximately 50 different positions within Missouri Vocational Enterprises (MVE) that qualify for the U.S. Department of Labor's Apprenticeship Program. To date, MVE has issued more than 1,100 certificates recognized by the U.S. Department of Labor to offenders. MVE has approximately 350 offenders currently enrolled in this program. The types of jobs that qualify for the apprenticeship program include graphic designer, production worker, graphic drafter, industrial machinery mechanic, computer operator, etc. MVE also issues 2,000 Hour On-The-Job Training certificates, Computer Literacy Certificates, Typing Skills certificates and Workplace Essential Skills certificates to offenders.

MVE is responsible for 25 different industries and services located in 14 correctional institutions throughout the state. The objective of MVE is to develop personal responsibility in offenders through diverse training programs that enhance their employability and opportunity for success while incarcerated and upon release.









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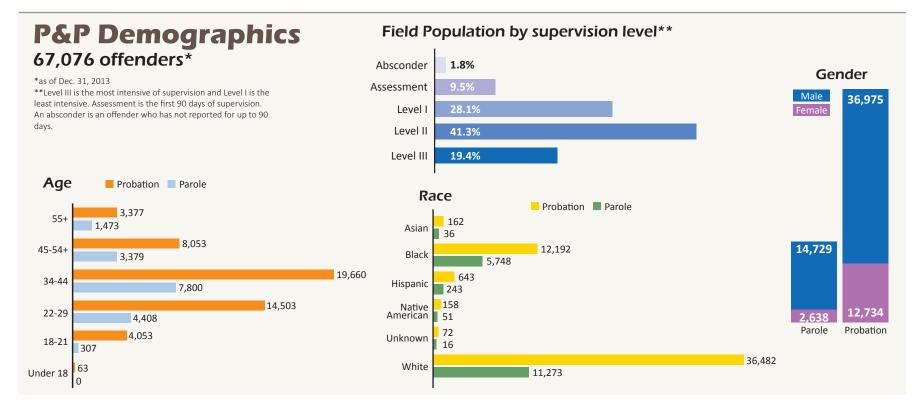
# **Division of Probation & Parole**

Ellis McSwain, Chairman

The Board of Probation and Parole governs the release of offenders from confinement in the Division of Adult Institutions by means of parole or conditional release. The board determines whether placement in a residential facility, community release center or on electronic monitoring is appropriate. The board establishes special conditions in order to address an offender's specific needs, ultimately reducing risk and improving success under supervision. The board conducts investigations and provides information to the governor on all applications for pardons, commutations of sentence, reprieves or restorations of citizenship.

# P&P Holds Inaugural Video Parole Hearing at WRDCC

The Parole Board recently conducted its first video parole hearing with offenders at the Western Reception, Diagnostic and Correctional Center (WRDCC) in St. Joseph. This event marks the start of the pilot proposed by the Video Parole Hearing Committee, which was chartered in January 2013 by Chairman Ellis McSwain to develop and implement a Video Parole Hearing Pilot Project as authorized by RSMo 217.670.6. The committee developed the protocol by researching the practice of other states, and after extensive testing, purchased video conferencing equipment. At the conclusion of the WRDCC pilot, additional sites may be selected for implementation.





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# **Statistics**

# **Most Serious Offense** on all offenders as of Dec. 31, 2013 • \* includes interstate/\*\*includes community release centers

PERSON	Prison	<b>Probation*</b>	Parole**
includes murder, rape, robbery, assault, child molestation, elder abuse, arson 1	16,589	7,539	4,641
PROPERTY includes burglary, stealing, forgery, arson 2	6,918	14,747	5,539
<b>DRUGS</b> includes possession, sales, manufacture, trafficking	5,587	16,063	5,349
DWI	1,205	5,081	735
OTHER includes weapons, public order offenses and nonsupport	1,238	6,279	1,103
TOTAL	31,537	49,709	17,367

# **TOP 10 crimes of incarcerated offenders**

Offense	Charge Code	Count	Avg. Yrs. Sentence*
1st degree robbery	12010	2,549	16.2
distribution/delivery/manufacture of a controlled substance	32465	2,285	8.9
2nd degree murder	10031	2,036	24.7
2nd degree burglary	14020	1,996	6.1
possession of a controlled substance	32450	1,909	5.8
2nd degree robbery	12020	1,197	9.8
1st degree murder	10021	1,047	29.5
theft—\$500/more-less \$25,000	15021	1,029	5.5
1st degree burglary	14010	902	9.2
2nd degree assault	13031	761	6.1

<sup>\*</sup>Life sentences calculated at 30 years and sentences over 45 years calculated at 45.

### **TOP 10 crimes of P&P offenders**

Offense	Charge Code	Count	Avg. Probation*
possession of a controlled substance	32450	11,138	4.5
distribution/delivery/manufacture of a controlled substance	32465	4,549	4.8
2nd degree burglary	14020	4,231	4.6
theft—\$500/more-less \$25,000	15021	4,489	4.7
dwi/alcohol	47410	3,446	4.7
forgery	18010	2,098	4.7
2nd degree assault	13031	1,308	4.7
domestic assault2nd degree	13029	1,407	4.6
dwi/alcohol- aggravated	47418	1,447	4.8
nonsupport — arrears of more than 12 mo.	26035	1,419	5.0

<sup>\*</sup>Term length in years applies to offenders serving a probation sentence.



# **Budget**

Total	Budg	et by	/ Divisio	on*
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Office/Division	fy2014	fy2009	fy2004
Adult Institutions	\$274,062,799	\$261,585,454	\$233,707,741
Offender Rehabilitative Services	\$210,435,947	\$184,109,862	\$144,408,330
Human Services	\$85,457,154	\$116,054,303	\$35,417,231
Probation & Parole	\$91,692,703	\$96,954,549	\$79,029,742
Office of the Director	\$15,752,933	\$15,079,896	\$83,137,318 **
Totals	\$677,401,536	\$673,784,064	\$575,700,362

<sup>\*</sup>This reflects the monies allocated within the DOC budget and does not reflect related costs (such as fringe benefits) that are in other state agency budgets.

<sup>\*\*</sup>In fiscal year 2004, monies in Office of the Director included food purchases of \$24.8 million and fuel and utilities of \$25.1 million



Offender Rehabilitative Services 5.3%

# Average Per Diem Costs Prison Total Per Diem\* \$56.81 Direct Cost \$18.01

### **Probation & Parole\***



<sup>\*</sup>include fringe benefits and costs in other agency budgets

<sup>\*\*</sup>residential facilities include community release and supervision centers

# DIVISION of ADULT INSTITUTIONS

2729 Plaza Drive, Jefferson City 65102

1216 E Morgan St, Boonville 65233

Hwy 179, Jefferson Cy 65102

3151 Litton Road, Chillicothe 64601

2727 Hwy K, Bonne Terre 63628

1012 W Columbia, Farmington 63640

PO Box 190, 1393 Hwy O, Fulton 65251

30227 US Hwy 136, Maryville 64468

18701 Old Hwy 66, Pacific 63069

929 Honor Camp Ln, Fordland 65652

11593 State Hwy O, Mineral Point 63660

255 Hwy 32 West, Licking 65542

619 N Osage Ave, Tipton, MO 65081

3401 Faraon, St. Joseph 64506 Women's Eastern Reception,

1101 E Hwy 54, Vandalia 63382

609 East Pence Rd, Cameron, MO 64429 Western Reception, Diagnostic

1115 E Pence, Cameron 64429

Eastern Reception,

Fulton Reception

Dave Dormire ......573-526-6524

Boonville Correctl Ctr ......660-882-6521

Central MO Correctl Ctr ......573-751-2053

Chillicothe Correctl Ctr .......660-646-4032

Crossroads Correctl Ctr ......816-632-2727

Diagnostic & Correctl Ctr ......573-358-5516

Farmington Correctl Ctr ......573-218-7100

& Diagnostic Ctr ......573-592-4040

Jefferson City Correctl Ctr .......573-751-3224 8200 No More Victims Rd, Jefferson Cy 65101 Maryville Treatmnt Ctr ......660-582-6542

Potosi Correctl Ctr ...... 573-438-6000

South Central Correctl Ctr ......573-674-4470

Western MO Correctl Ctr ......816-632-1390

& Correctl Ctr ......816-387-2158

Diagnostic & Correctl Ctr ......573-594-6686

Division Director

Switchboard & General Information

2729 Plaza Drive, Jefferson City, MO 65102 • 573-751-2389

**DOC CENTRAL OFFICE** 

DIVISION OF FRODALION & PAROLL	<b>DIVISION</b>	of PROBATION	& PAROLE
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Central Office Switchboard & General Information 3400 Knipp Drive • Jefferson City, MO 65109	573-751-8488
Division Director Ellis McSwain	573-526-6551

# Regional, District & Satellite Probation & Parole Offices

Regional, District & Satellit	te	Pro	bati	01
Dist 1–St. Joseph	81	5-271	-3131	
3305 Faraon St 64501 Dist 2–Cameron	81	5-632	-3781	
207 E. McElwain, Suite B 64429 Dist 3-Hannibal				
2002 Warren Barret Dr. 63401	5/.	3-248	-2450	
Dist 4–KC	81	5-482	-5882	
Dist 4B-KC	81	5-889	-7420	
1828 Walnut • 9 <sup>th</sup> Floor 64108 Dist 4C–KC Central	81	5-889	-3322	
3111 Swope Parkway 64130 Dist 4W–KC West	Ω1	5_753	-8330	
1330 Brush Creek 64110				
Western Regional–KC	81	5-753	-8320	
Dist 5–Warrensburg	66	0-543	-7920	
Dist 6–Columbia	57	3-441	-5862	
1500 Vandiver • Ste 110 65202 Dist 7B–St. L Probation	31	4-340	-6999	
1114 Market • Room 200 63101 Dist 7C–St. L Central	21	1 210	7240	
111 N. 7 <sup>th</sup> • Room 150 63101				
Dist 7S–St. L South	31	4-256	-4888	
Dist EC–St. L	31	4-877	-1000	
Dist EP–St. L	31	4-877	-1000	
220 South Jefferson 63103 ERA-Eastern Reg Annex	31.	1-277	-1176	
220 South Jefferson • 2 <sup>nd</sup> Floor 63103				
Dist 8C–St. L Co		4-340	-3801	
Dist 8E–St. L Co	31	4-475	-7977	
Dist 8N–St. L Co N	31	4-877	-2602	
8501 Lucas & Hunt Blvd 63163 Dist 8S–St. L Co S	31	4-416	-2884	
7545 S. Lindbergh • Ste 120 63125 Dist 9–Joplin				
1919 Rangeline Road 64801				
Dist 10–Springfield	41	7-888	-4203	
1				

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Dist 10R-Spgfld	)
1735 W. Catalpa • Ste A 65807	
Dist 11-Rolla 573-368-2233	3
1105 Kingshighway 65401	
Satellite • Steelville 573-775-3312	1
100 S. 1 <sup>st</sup> St. 65565	
Dist 12–Farmington 573-218-5006	5
1430 Doubet Rd 63640	
Dist 13-West Plains 417-256-6178	3
1580 Imperial Center 65775	,
Dist 14–Sikeston 573-472-5353 102 Arthur Street 63801	3
Satellite • New Madrid 573-748-2464	1
350-C US Highway 61 63869	+
Dist 15—Hillsboro	)
4621 Yeager Road 63050	-
Dist 16–Union	3
3 Truman Court 63084	
Dist 17–St. Charles	3
211 Compass Point Drive 63301	
Dist 18–Moberly 660-263-3762	2
1150 S. Morley 65270	
Satellite • Macon 660-385-5732	1
1718 Prospect Dr • Ste A 63552	
Satellite • Kirksville 660-785-2430	)
516 South Main 63501	
Dist 19-Liberty	3
910 Kent, Liberty 64068	
Dist 20–Camdenton 573-346-2878	3
409 W US Highway 54 65020 Dist 21–Branson	,
2720 Shepherd of Hills Exp • Ste A 65616	5
Dist 22—Cape Girardeau	٦
3463 Armstrong 63703	J
Satellite • Perryville 573-547-9285	_
12 East Wichern 63775	,
Dist 23–Kennett	)
1401 Laura Dr. 63857	,
Dist 24–Independence	5
14440 East 42 <sup>nd</sup> St 64055	
Dist 25-Poplar Bluff 573-840-955	5
1441 Black River Ind. Park Dr. 63901	
Dist 26–Fulton 573-592-4062	1
1397 State Rd. O 65251	

# DIVISION of OFFENDER REHABILITATIVE SERVICES

	KEHADIEHAHVE SEKVI	CLS
	Division Director Matt Sturm	6-64932729
	Cremer Therapeutic Treatment Center573-592-4013 689 Highway O, Fulton 65251	
	Dist 27–Jefferson City	573-751-4949
	Dist 28–Belton	816-322-1166
	Dist 29–Sedalia	660-530-5530
	Dist 30–Nevada	417-448-1250
	Dist 31–Caruthersville PO Box 940, 915 Hwy 84 W 63830	573-333-2809
	Dist 32–Lexington	660-259-3465
	Satellite • Marshall	660-831-5238
	Dist 33–Neosho	417-451-5322
	Dist 34–Lake Ozark	573-964-6748
	Dist 35–Lebanon	417-532-6224
	Dist 36–Potosi	573-438-3448
	Dist 37–Dexter	573-624-9434
	Dist 38–Troy311 Travis Boulevard 63379	636-528-5821
	Dist 39–Trenton	660-359-3227
	Satellite • Brookfield 301 Burnham 64628	
	Dist 40–Maryville	
	Dist 41–Charleston	573-683-3673
	Dist 42–Nixa	417-724-1344
	Dist 43–Aurora 27 W. Locust 65605	417-678-0832
	Kansas City Community Release Center	816-842-7467
	St. Louis Community Release Center	314-877-0300



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# **Missouri Department of Corrections**



For more information about the Missouri Department of Corrections, please visit **doc.mo.gov.**If you're interested in our Puppies for Parole program, you can visit our facebook page at www.facebook.com/MissouriPuppiesforParole.